

MED SCOPE



A TOWER RISING FOR THE PEOPLE OF MOUNT KENYA

Picture a family making the long journey to Nyeri, tired and worried, hoping that the hospital at the end of the road has the room, the equipment and the people ready to help. That moment is exactly what the Mwai Kibaki Clinical Tower is being built to improve.

Today, the Deputy President, His Excellency Prof. Kithure Kindiki, visited Mwai Kibaki Referral Hospital to see that promise taking shape. The tower is now 40% complete, and its steady rise has become one of the most visible signs of change at the hospital.



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His Excellency Prof. Kithure Kindiki Deputy President of the Republic of Kenya visited MKRH to inspect the ongoing construction of the Mwai Kibaki Clinical Tower



Of course, a tower of bricks and steel cannot heal anyone on its own. What it can do is give doctors, nurses and technicians the space to do their best work, and give patients a place where care is easier to reach. More capacity means the hospital can serve more people and ease the pressure on existing wards. Facilities designed for modern clinical needs mean better care at the bedside. And for families across the Mount Kenya region, a stronger hospital in Nyeri can mean care closer to home, with less travel, lower costs and less stress at the hardest of times.



Behind the structure is a significant investment. The upgrade of the hospital's physical facilities is being carried out in two phases, with an initial KSh 500 million funding the current works and another KSh 500 million planned for phase two. Together, that is a KSh 1 billion commitment to the people the hospital serves. For the staff of MKRH, the project is part of a bigger journey toward a healthier Kenya and every brick laid brings that future a little closer. The tower is rising one floor at a time and the people of Mount Kenya have a great deal to look forward to.

MKRH QI-PS TEAM RECOGNIZED FOR STRENGTHENING MEDICATION ERROR REPORTING



Mwai Kibaki Referral Hospital's Quality Improvement–Patient Safety (QI-PS) team has been celebrated by ACQUIRE Frontline Healthcare for a project that is building a stronger culture of safety reporting at the hospital.

The problem

Medication error reporting at MKRH fell sharply in the first half of 2026, from 12 reports in January to just two in May. The team recognised that a drop in reports did not necessarily mean fewer errors. A review of current practice showed that medication errors and near misses were often spotted and managed by staff but never formally documented. Inconsistent reporting practices, time constraints and a complicated reporting tool were the main barriers.

The team set an aim of increasing annual reporting by 20% over the previous financial year's 52 reports, a target of at least 63 reports by December 2026.

What the team did

The team introduced three key changes:

- A standard operating procedure (SOP) for medication error reporting.
- A medication safety champion to encourage and support reporting.
- A simplified reporting tool, integrated into routine pharmacy workflows.

Results so far

The changes are showing results. Reports rose from five in June to 13 in August and 14 in September, steady progress towards the December target and more opportunities to identify medication safety risks and learn from near misses.

MEDICATION SAFETY AT A GLANCE

Previous financial year baseline	52 reports
December 2026 target	At least 63 reports
June 2026 reports	5
August 2026 reports	13
September 2026 reports	14
Increase from June to September	180%

"An increase in medication error reporting is not necessarily a sign of more errors. It can be a sign that more incidents are being brought to light, creating opportunities for learning and safer patient care."

A lesson in reporting culture

"More reports" does not mean "more errors." A rise in reporting can show that staff are becoming more willing and able to document incidents that previously went unrecorded. A supportive, non-punitive environment is essential if the hospital is to learn from mistakes and prevent harm to patients.

Sustaining the gains

To keep the momentum going, the team will:

- Continue reviewing reports and monitoring trends through the hospital's MTC.
- Orient new pharmacy staff on reporting procedures.
- Share lessons from reported incidents across the hospital.
- Continue monitoring beyond the programme to confirm that improvements last.

Congratulations to the team

The project was led by **Daniel Yonah** M., coached by **Cynthia Ikuha** and sponsored by the **C.E.O Dr. Peter Muiruri**. The team members are **Dalvin Isendi Atsiaya**, **Daniel Nyaribari**, John Njunge, **Mercy Njeri Njuguna** and **Tonny Ochieng**.

MKRH congratulates the team for strengthening medication safety reporting and for helping to build a culture of continuous learning in service of our patients.


NEW
YOUR HEALTH, OUR COMMITMENT
MWAI KIBAKI
REFERRAL HOSPITAL
OPG
SERVICES
NOW AVAILABLE
OPG (Orthopantomogram)
Panoramic view of your teeth, jaws & facial structures
Accurate diagnosis for better treatment planning
Quick, safe & comfortable procedure
Better Imaging. Better Diagnosis.
Better Care.
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POSITIVE COMMENTS
Essy Wahome · 1d · Follow back
Best hospital Ever❤️❤️
Reply Hide
Jane Weru · 6d · Follow back
Yes,,,,the NBU is the best.... I'm a witness....I carried my healthy grandson home after a whole 45 days there.
Kudos to the staff there.
Reply Hide 1
Kamary Ka Njoki · 6d · Follow back
I think this is the most best hospital in Kenya...but wait not only in Kenya but it should be considered as best in east Africa.kudos
Wah Ngechii · 1w · Follow back
Am happy huyu dem ameenda home, I was here too na their services are the best👌
Reply Hide 1
Michael Shepherd Mutunga · 5d
Keep up the good work 👍..
Reply Hide
Thank you for your feedback

PICTURE SHOW



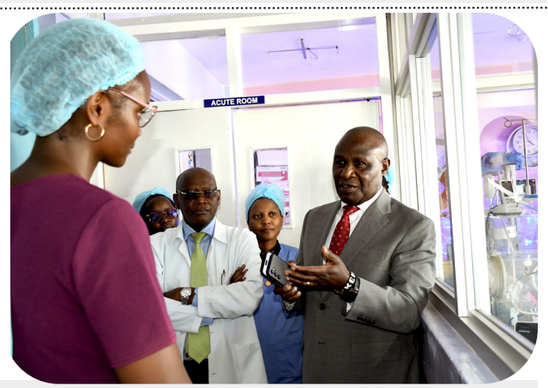


Tree planting exercise at Kabage forest, Tetu sub-county, the team was led by CPA. Micheal Kihuga director corporate services

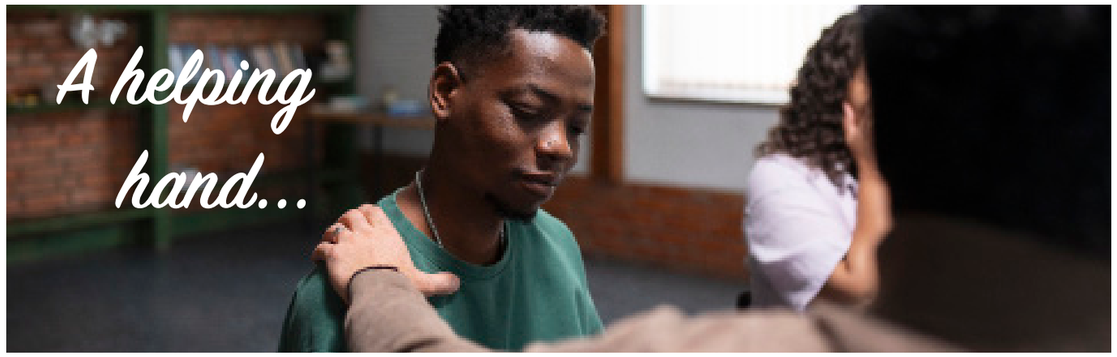


MKRH team joined our partners at Chinga Boys High School for a tree planting exercice. The event was graced by member of parliament Othaya constituency and the Othaya south sub-county deputy county commissioner





The board chair, General Robert Kibochi, EGH, CBS, PhD and fellow board members visited the New Born Unit where they commended the staff for their dedication and the high stardard of care



EDITORS NOTE:
A little progress, a little reflection and a lot of responsibility!

What makes a hospital truly great? The tallest building, the newest equipment, the number of specialists? All matter, but they are only part of the story.
The Deputy President's visit to inspect the Mwai Kibaki Clinical Tower reminds us how far we have come.

Yet while we celebrate physical progress, we must prioritise the quality and safety of our care. Our feature on medical errors reminds us that no detail is too small.
Excellence is not a one-person show; it takes the clinician, the nurse, the pharmacist, the cleaner and the administrator.
Celebrate our milestones, reflect on our responsibilities, do one thing differently.
Progress is what we practise daily.

Ms' Susan Wakiuru
Head,Corporate Communication
Mwai Kibaki Referral Hospital



To contribute or report to any newsworthy items, please contact the editorial team, or the Marketing & communication department

CORPORATE COMMUNICATION DEPARTMENT

Editorial team:
Susan Wakiuru
Abigael Lunani
Chris Mwiti
Wilfred Maina
Damaris Maina

Stories by:
Chris Mwiti

Design by:
Chris Mwiti

Photos:
Chris Mwiti

Mwai Kibaki Referral Hospital

Address: 541- 10106 Othaya Nyeri, Kenya
Phone: +254 110 597701/ +254 769 472434
Email: corporateaffairs@mkrh.go.ke

www.mkrh.go.ke