



MED SCOPE



MKRH SHOWCASES AT KENYA HEALTH SUMMIT

Mwai Kibaki Referral Hospital (MKRH) joined healthcare leaders, policymakers, partners and institutions from across the country at the Kenya Health Summit 2026, held at the Kenyatta International Convention Centre (KICC), Nairobi, under the theme “Reforms Delivered, Health as a Right.”

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Positive Comments



Mr. Kennedy Okinda, explains MKRH transformation and innovation during the Kenya Health Summit 2026.



The two-day Summit provided an important platform for stakeholders in Kenya's health sector to reflect on the progress made through ongoing health reforms, share experiences and innovations, and explore practical approaches to ensuring that every Kenyan can access quality, affordable and equitable healthcare. It also created an opportunity for institutions to showcase how national health reforms are translating into tangible improvements in service delivery and patient outcomes. For MKRH, the Summit was an opportunity to showcase its transformation journey and demonstrate its contribution to strengthening Kenya's specialised referral care system. Through its exhibition booth, the hospital presented its growing range of specialised services, advances in diagnostics, infrastructure development, quality improvement initiatives and its commitment to patient-centred care. Visitors to the MKRH exhibition were taken through the hospital's journey of transformation, highlighting how investments in specialised services and modern diagnostic technologies are enhancing access to quality healthcare closer to the people. The exhibition also provided an opportunity for the hospital to engage directly with health leaders, partners, healthcare professionals and members of the public, while creating awareness of the specialised services available at the facility. A key highlight of the Summit was the

recognition of MKRH by Mama Rachel Ruto for the hospital's efforts in screening more than 15,000 people. The recognition underscored



M's Susan showcasing MKRH services at the Kenya Health Summit 2026.

the importance of prevention, early detection and community-based health interventions in reducing the burden of disease and improving health outcomes.

The Summit was also attended by the hospital's Ag. CEO, Dr. Peter Mũirũrĩ, and the Ag. Director of Clinical Services, who represented the hospital in the high-level conversations and engagements focused on advancing healthcare delivery in Kenya.

STRENGTHENING HEALTHCARE AND INNOVATION MKRH LAUNCHES KNOWLEDGE REPOSITORY



Mwai Kibaki Referral Hospital (MKRH) has taken a significant step towards strengthening knowledge management with the launch of its Knowledge Repository, a platform designed to centralize, preserve and improve access to the institution's valuable knowledge and information. The Knowledge Repository launch, held on Tuesday, 25th August 2026 at the MKRH Boardroom, brought together Heads of Departments (HODs) and Heads of Units

(HOU) for this important institutional milestone. The repository provides a centralized platform where institutional knowledge, research outputs, publications, reports and other valuable resources can be organized and accessed more efficiently. By bringing this information together, MKRH is strengthening its capacity to retain institutional knowledge and make it readily available to staff and other authorized users.

The initiative comes at

an important time as the hospital continues to grow as a Level 6 referral facility with an increasing focus on specialized healthcare, training, research and innovation. Effective knowledge management will play an important role in supporting evidence-based decision-making, continuous learning and improvement of healthcare services. The repository will also contribute to preserving institutional memory by ensuring that valuable information and experiences generated within the hospital are documented and remain accessible for future use. This can support staff development, research activities, collaboration and the sharing of best practices across departments and units.

The launch reinforces MKRH's commitment to creating a culture where knowledge is not only generated but also captured, shared and utilized to improve healthcare delivery. Partnerships in advancing public health but also reinforces the need for continued investment in neonatal care innovations to ensure every child has a healthy start to life.





EMPOWERING BETTER SERVICE THROUGH FEEDBACK

Mwai Kibaki Referral Hospital (MKRH) has strengthened its capacity in public complaints management, access to information and reporting procedures through a five-day training for members of the complaint management departmental champions. Facilitated by the **Commission on Administrative Justice (CAJ)**, the training focused on effective complaints handling, Alternative Dispute Resolution (ADR), the access to information act, 2016, and the new CAJ reporting guidelines for the financial year 2026/2027. Participants were also equipped with skills on

proactive disclosure of information, whistleblower protection, complaints reporting and performance measurement. The sessions emphasized the importance of timely, professional and effective responses to complaints and requests for information. The training also provided an opportunity for participants to review existing complaints management practices and identify areas requiring improvement. Emphasis was placed on strengthening internal processes to ensure complaints are appropriately received, acknowledged, escalated and resolved within

stipulated timelines. The initiative reinforces MKRH's commitment to accountability, transparency and customer-centred service delivery. By strengthening complaints management and access to information systems, the hospital will be better positioned to use customer feedback as a tool for continuous improvement and enhanced service delivery. The knowledge and skills gained will also support departmental champions in promoting awareness and compliance with complaints management and access to information requirements across the hospital.



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POSITIVE COMMENTS



Jane Chikuu
The best hospital for maternal care 🙌🙌🙌🙌 forever



Evalyn Waburi
Martarnity unit lko sawa...Dr Evans.
..n the rest of that unit God bless
you for the big heart you have
🔥🌹



Damaris Eliud
Best hospital ever serve with alot
of love and care they are great 🙌
Dr.Kagiri and your team 🙌 only
God can reward you for your effort
no word can explain your deeds i
can only say Thank you



Essy Wahome
NBU has good services...my baby
was there for one month three
days 🙏.....



Kendi Wanjiru
Honestly it's the best hospital in
nyeri county right now
Was there and it was great

*Thank you for your
feedback*



MKRH Ag. CEO Dr. Peter Muiruri with Board Members at the Kenya Health Summit 2026.



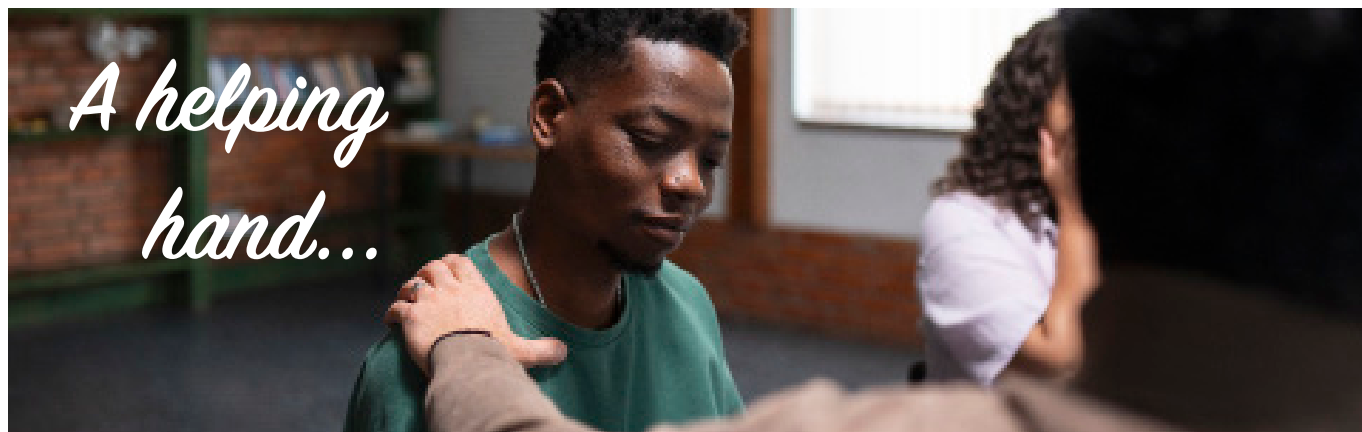
MKRH team during the Kenya Health Summit 2026 showcasing the hospital services at the KICC



Knowledge repository launch happening at MKRH boardroom led by the Ag. CEO Dr. Muiruri



Right MKRH Ag. CEO Dr. Muiruri along side Ag. DCOS CPA Kihuga during the launch



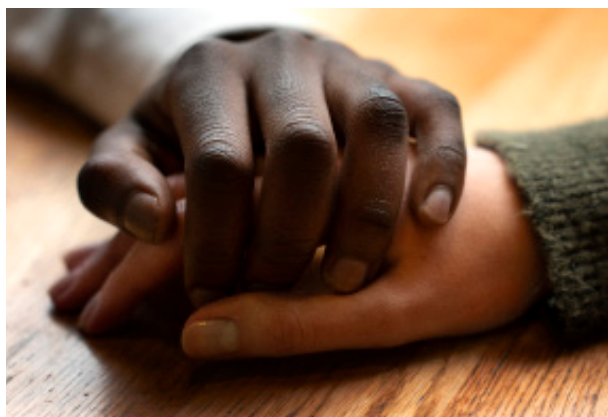
A helping hand...

EDITORS NOTE:

There are moments in life when we discover inspiration in the people God places along our path. Sometimes, when our confidence is low and we feel uncertain about the road ahead, someone comes along with an encouraging word, a fresh perspective, or a simple reminder that we are capable of more than we imagine. Their words may seem small, but they can awaken courage, renew hope, and inspire us to keep moving forward. I believe God often uses ordinary people to inspire extraordinary possibilities in others. A kind word can strengthen a weary heart. A shared experience can teach us to persevere. A helping hand can remind us that our dreams are worth pursuing.

We all have the power to inspire someone else. Sometimes, all it takes is believing, encouraging, and being willing to share our light.

Ms' Susan Wakiuru
Head, Corporate Communication
Mwai Kibaki Referral Hospital



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